

Creation Date: 02/01/2016 07:31:35 AM

Grouping: Trunk

Date Range: 01/01/2016 12:00:00 AM - 01/31/2016 11:59:59 PM

Filter Criteria:

Summary Information

| Trunk | Total Calls | Call Category | | | Call Origin | | | | Call Service (Incoming Only) | | | |
|--------------|-------------|---------------|---------------|-------|-------------|----------|----------|---------|------------------------------|----------|------|---------|
| | | Emergency | Non-Emergency | Other | Incoming | Internal | Outgoing | Unknown | Wire-line | Wireless | VoIP | Unknown |
| Total | 10,268 | 3,369 | 6,899 | 0 | 8,246 | 8 | 2,014 | 0 | 5,515 | 2,613 | 0 | 118 |

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Summary Information

| Trunk | Call Process (Excluding Internal) | | | | | | | |
|--------------|-----------------------------------|----------|-----------------------|----------|---------------|------------|----------|-------|
| | Outgoing | Callback | Abandoned (Emergency) | | | Unanswered | Answered | |
| | | | Not Serviced | Serviced | Unserviceable | | TDD | Voice |
| Total | 1,874 | 140 | 7 | 152 | 0 | 118 | 5 | 7,964 |

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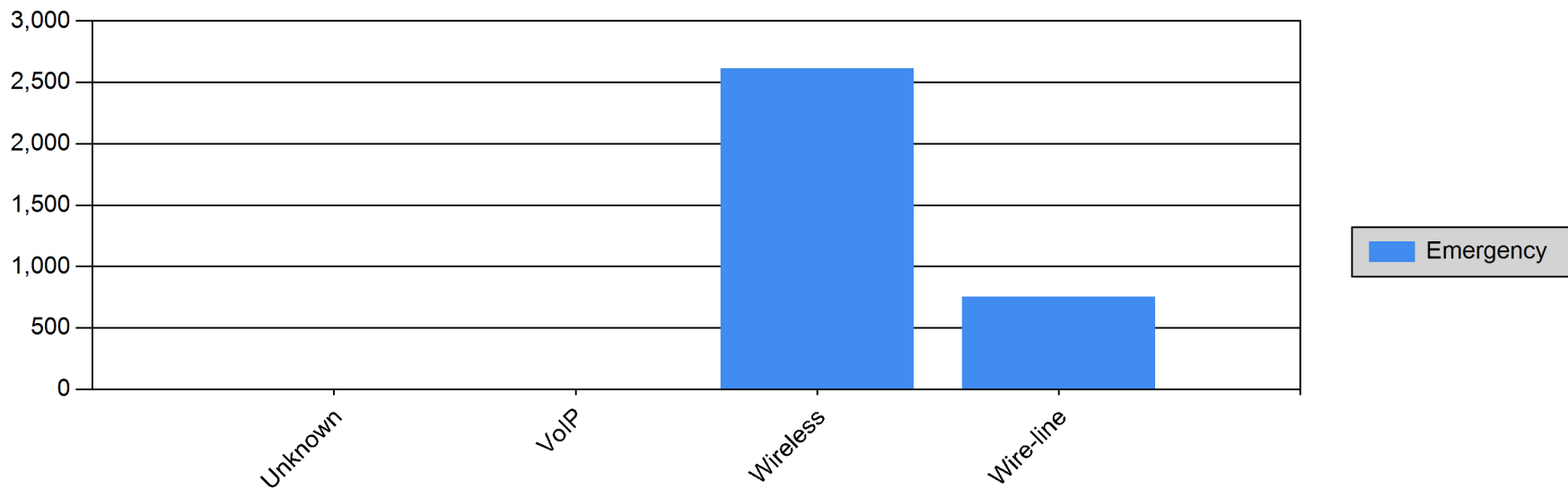
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Filter Criteria:

Summary Chart

Call Count by Call Service (Incoming)



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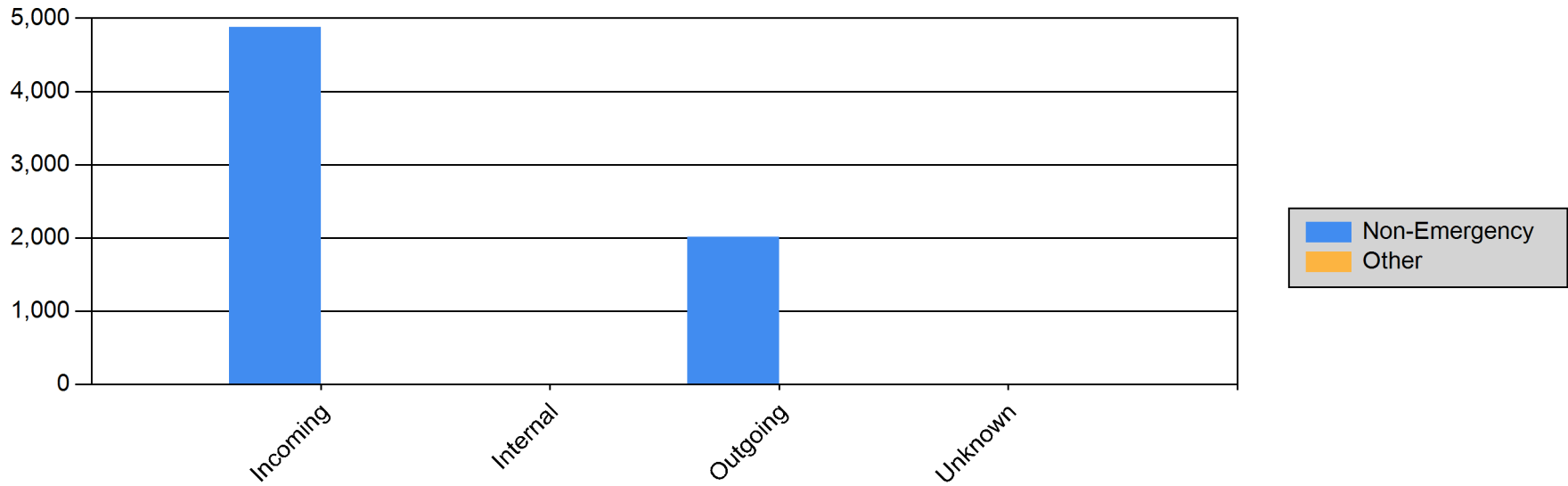
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Summary Chart

Call Count by Call Origin



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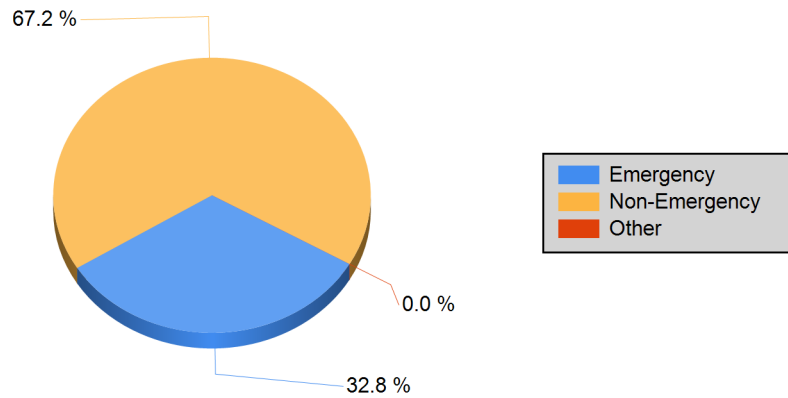
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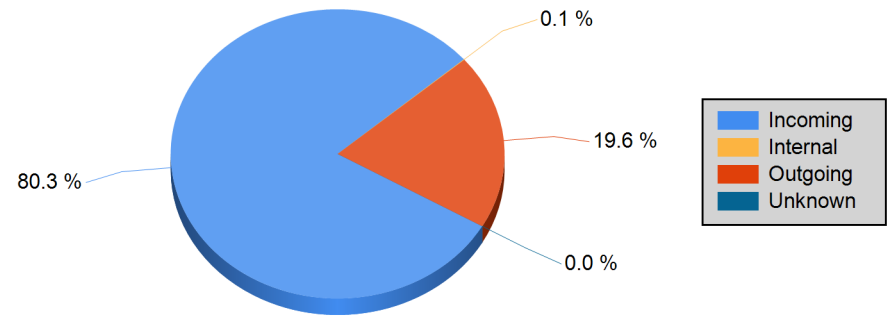
Filter Criteria:

Detail Chart

Call Count by Call Category



Call Count by Call Origin



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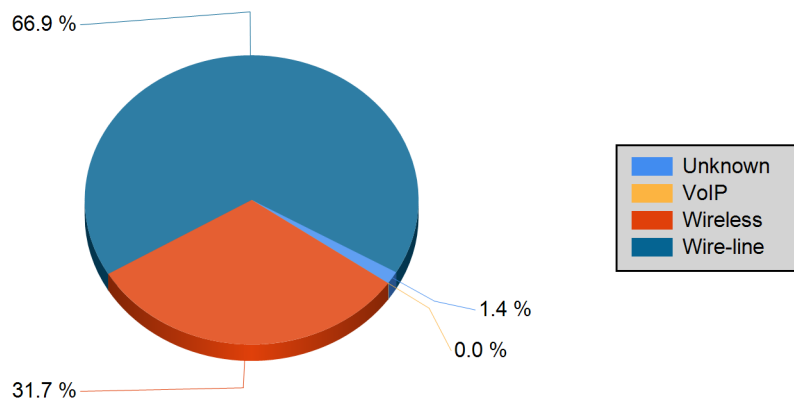
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Filter Criteria:

Detail Chart

Call Count by Call Service (Incoming)



Call Count by Call Type by Abandoned (Emergency)

