

Creation Date: 11/02/2016 07:37:37 AM

Grouping: Trunk

Date Range: 10/01/2016 12:00:00 AM - 10/31/2016 11:59:59 PM

Filter Criteria:

### Summary Information

Trunk	Total Calls	Call Category			Call Origin				Call Service (Incoming Only)			
		Emergency	Non-Emergency	Other	Incoming	Internal	Outgoing	Unknown	Wire-line	Wireless	VoIP	Unknown
<b>Total</b>	12,345	4,177	8,168	0	10,019	2	2,324	0	6,724	3,180	0	115

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Filter Criteria:

### Summary Information

Trunk	Call Process (Excluding Internal)							
	Outgoing	Callback	Abandoned (Emergency)			Unanswered	Answered	
			Not Serviced	Serviced	Unserviceable		TDD	Voice
<b>Total</b>	2,158	166	25	187	0	115	0	9,692

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### Detail Information

Trunk	Total Calls	Call Category			Call Origin				Call Service (Incoming Only)			
		Emergency	Non-Emergency	Other	Incoming	Internal	Outgoing	Unknown	Wire-line	Wireless	VoIP	Unknown
911-1	693	693	0	0	692	0	1	0	154	538	0	0
911-2	698	698	0	0	698	0	0	0	143	555	0	0
911-3	700	700	0	0	700	0	0	0	197	503	0	0
911-4	692	692	0	0	692	0	0	0	174	518	0	0
911-5	704	704	0	0	704	0	0	0	147	557	0	0
911-6	690	690	0	0	690	0	0	0	181	509	0	0
Charlotte Out 2	13	0	13	0	13	0	0	0	13	0	0	0
Cisco CM 1350	283	0	283	0	279	0	4	0	243	0	0	36
Cisco CM 1351	35	0	35	0	35	0	0	0	27	0	0	8
Cisco CM 1352	16	0	16	0	16	0	0	0	7	0	0	9
Cisco CM 1353	14	0	14	0	14	0	0	0	1	0	0	13
Cisco CM 1354	12	0	12	0	9	0	3	0	0	0	0	9
Default	2	0	2	0	0	2	0	0	0	0	0	0
Emergency 1	997	0	997	0	997	0	0	0	989	0	0	8
Emergency 2	22	0	22	0	22	0	0	0	22	0	0	0
Emergency 3	54	0	54	0	54	0	0	0	54	0	0	0
Fire / EMS 1	174	0	174	0	174	0	0	0	174	0	0	0

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	Outgoing	Callback	Abandoned (Emergency)			Unanswered	Answered	
			Not Serviced	Serviced	Unserviceable		TDD	Voice
911-1	1	0	4	31	0	0	0	657
911-2	0	0	6	38	0	0	0	654
911-3	0	0	4	26	0	0	0	670
911-4	0	0	4	33	0	0	0	655
911-5	0	0	1	32	0	0	0	671
911-6	0	0	6	27	0	0	0	657
Charlotte Out 2	0	0	0	0	0	0	0	13
Cisco CM 1350	4	0	0	0	0	36	0	243
Cisco CM 1351	0	0	0	0	0	8	0	27
Cisco CM 1352	0	0	0	0	0	9	0	7
Cisco CM 1353	0	0	0	0	0	13	0	1
Cisco CM 1354	3	0	0	0	0	9	0	0
Default	0	0	0	0	0	0	0	0
Emergency 1	0	0	0	0	0	8	0	989
Emergency 2	0	0	0	0	0	0	0	22
Emergency 3	0	0	0	0	0	0	0	54
Fire / EMS 1	0	0	0	0	0	0	0	174

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		Emergency	Non-Emergency	Other	Incoming	Internal	Outgoing	Unknown	Wire-line	Wireless	VoIP	Unknown
Fire / EMS 2	6	0	6	0	6	0	0	0	6	0	0	0
FXO1A	4	0	4	0	0	0	4	0	0	0	0	0
FXO2A	227	0	227	0	5	0	222	0	0	0	0	5
FXO3A	2,087	0	2,087	0	20	0	2,067	0	0	0	0	20
FXO4A	23	0	23	0	0	0	23	0	0	0	0	0
Lansing Out 1	84	0	84	0	84	0	0	0	84	0	0	0
Lansing Out 2	7	0	7	0	7	0	0	0	7	0	0	0
Line Pool 1	2,430	0	2,430	0	2,430	0	0	0	2,430	0	0	0
PFE 1	1,186	0	1,186	0	1,186	0	0	0	1,185	0	0	1
PFE 2	73	0	73	0	73	0	0	0	72	0	0	1
Phase 0 911-1	2	0	2	0	2	0	0	0	0	0	0	2
Phase 0 911-2	50	0	50	0	50	0	0	0	47	0	0	3
PVT Line 1	361	0	361	0	361	0	0	0	361	0	0	0
PVT Line 2	6	0	6	0	6	0	0	0	6	0	0	0
<b>Total</b>	<b>12,345</b>	<b>4,177</b>	<b>8,168</b>	<b>0</b>	<b>10,019</b>	<b>2</b>	<b>2,324</b>	<b>0</b>	<b>6,724</b>	<b>3,180</b>	<b>0</b>	<b>115</b>

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	Outgoing	Callback	Abandoned (Emergency)			Unanswered	Answered	
			Not Serviced	Serviced	Unserviceable		TDD	Voice
Fire / EMS 2	0	0	0	0	0	0	0	6
FXO1A	4	0	0	0	0	0	0	0
FXO2A	205	17	0	0	0	5	0	0
FXO3A	1,920	147	0	0	0	20	0	0
FXO4A	21	2	0	0	0	0	0	0
Lansing Out 1	0	0	0	0	0	0	0	84
Lansing Out 2	0	0	0	0	0	0	0	7
Line Pool 1	0	0	0	0	0	0	0	2,430
PFE 1	0	0	0	0	0	1	0	1,185
PFE 2	0	0	0	0	0	1	0	72
Phase 0 911-1	0	0	0	0	0	2	0	0
Phase 0 911-2	0	0	0	0	0	3	0	47
PVT Line 1	0	0	0	0	0	0	0	361
PVT Line 2	0	0	0	0	0	0	0	6
<b>Total</b>	2,158	166	25	187	0	115	0	9,692

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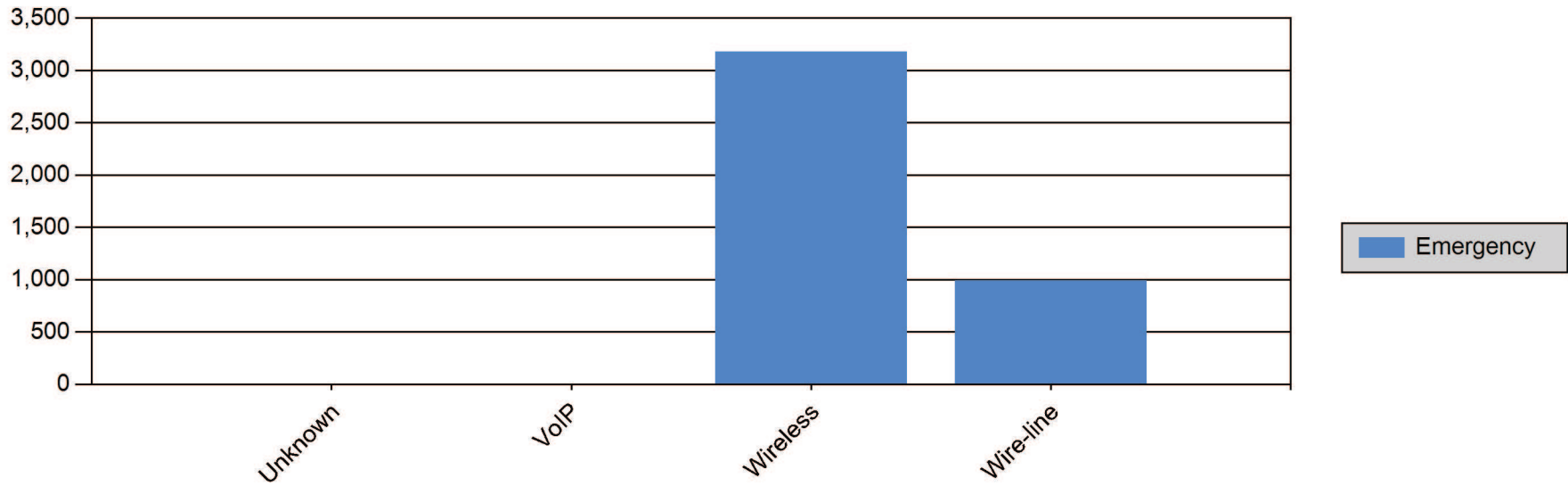
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### Summary Chart

#### Call Count by Call Service (Incoming)



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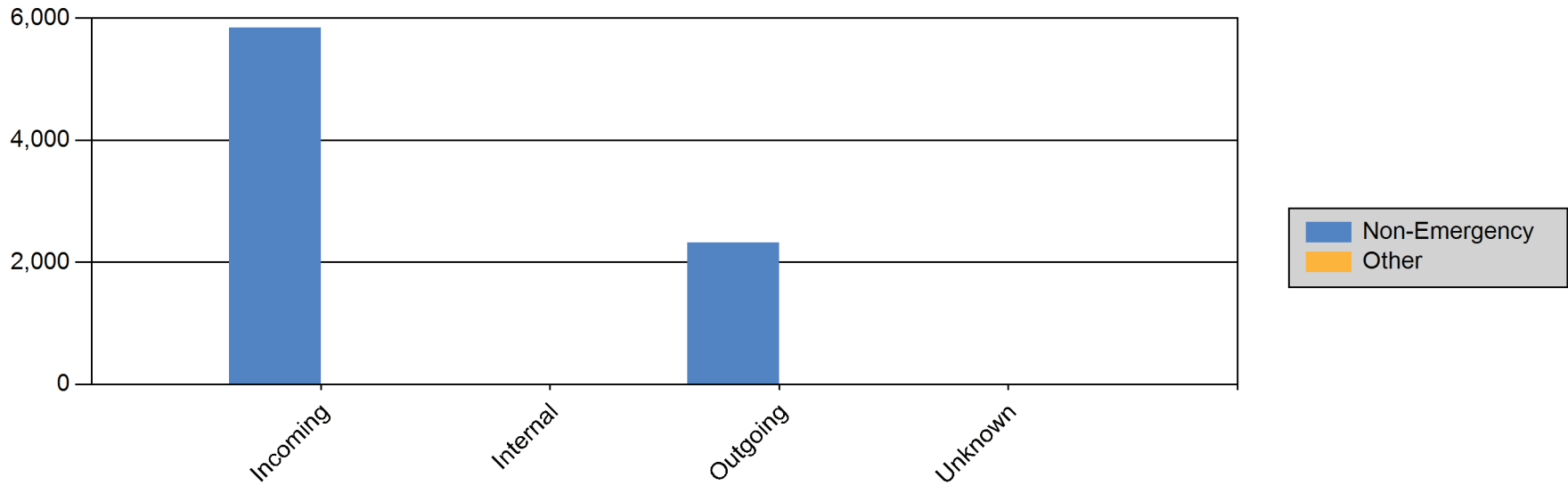
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### Summary Chart

#### Call Count by Call Origin





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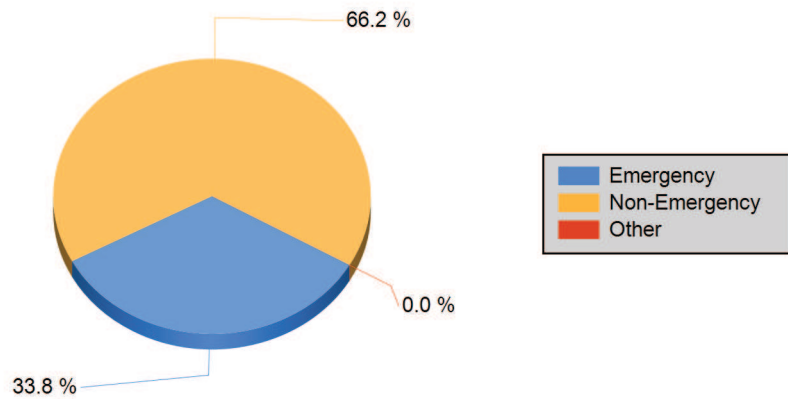
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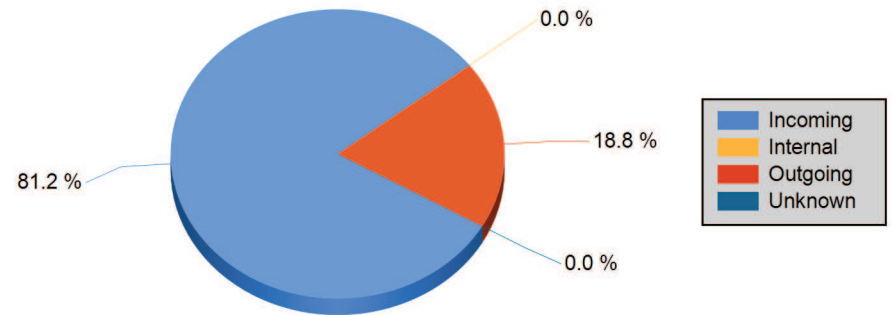
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### Detail Chart

#### Call Count by Call Category



#### Call Count by Call Origin



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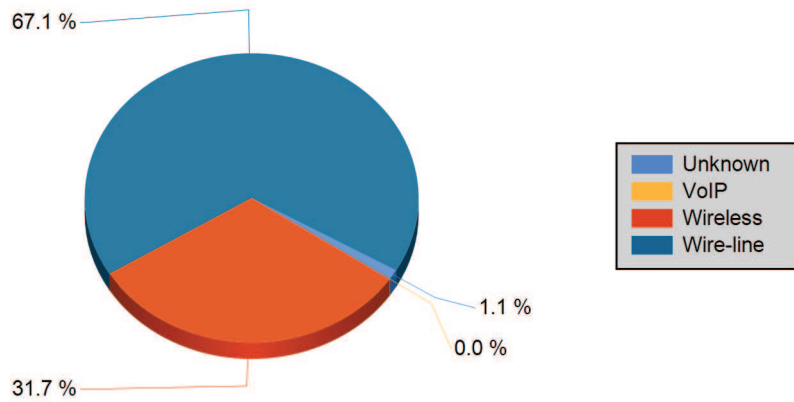
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### Detail Chart

#### Call Count by Call Service (Incoming)



#### Call Count by Call Type by Abandoned (Emergency)

