

Creation Date: 03/01/2017 08:04:39 AM

Grouping: Trunk

Date Range: 02/01/2017 12:00:00 AM - 02/28/2017 11:59:59 PM

Filter Criteria:

Summary Information

Trunk	Total Calls	Call Category			Call Origin				Call Service (Incoming Only)			
		Emergency	Non-Emergency	Other	Incoming	Internal	Outgoing	Unknown	Wire-line	Wireless	VoIP	Unknown
Total	10,063	3,259	6,804	0	8,194	5	1,864	0	5,533	2,449	85	127

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Filter Criteria:

Summary Information

Trunk	Call Process (Excluding Internal)							
	Outgoing	Callback	Abandoned (Emergency)			Unanswered	Answered	
			Not Serviced	Serviced	Unserviceable		TDD	Voice
Total	1,727	137	19	158	6	121	0	7,890

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Filter Criteria:

Detail Information

Trunk	Total Calls	Call Category			Call Origin				Call Service (Incoming Only)			
		Emergency	Non-Emergency	Other	Incoming	Internal	Outgoing	Unknown	Wire-line	Wireless	VoIP	Unknown
911-1	545	545	0	0	545	0	0	0	113	416	14	2
911-2	537	537	0	0	537	0	0	0	134	390	11	2
911-3	548	548	0	0	548	0	0	0	118	414	14	2
911-4	546	546	0	0	546	0	0	0	114	414	18	0
911-5	540	540	0	0	540	0	0	0	124	406	10	0
911-6	543	543	0	0	543	0	0	0	116	409	18	0
Charlotte Out 1	5	0	5	0	5	0	0	0	5	0	0	0
Charlotte Out 2	14	0	14	0	14	0	0	0	14	0	0	0
Cisco CM 1350	213	0	213	0	213	0	0	0	147	0	0	66
Cisco CM 1351	37	0	37	0	37	0	0	0	20	0	0	17
Cisco CM 1352	10	0	10	0	9	0	1	0	2	0	0	7
Cisco CM 1353	2	0	2	0	2	0	0	0	1	0	0	1
Cisco CM 1354	6	0	6	0	4	0	2	0	1	0	0	3
Default	5	0	5	0	0	5	0	0	0	0	0	0
Emergency 1	853	0	853	0	853	0	0	0	841	0	0	12
Emergency 2	20	0	20	0	20	0	0	0	18	0	0	2
Emergency 3	46	0	46	0	46	0	0	0	43	0	0	3

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	Outgoing	Callback	Abandoned (Emergency)			Unanswered	Answered	
			Not Serviced	Serviced	Unserviceable		TDD	Voice
911-1	0	0	3	26	2	0	0	514
911-2	0	0	4	24	2	0	0	507
911-3	0	0	2	28	2	0	0	516
911-4	0	0	4	27	0	0	0	515
911-5	0	0	2	31	0	0	0	507
911-6	0	0	4	22	0	0	0	517
Charlotte Out 1	0	0	0	0	0	0	0	5
Charlotte Out 2	0	0	0	0	0	0	0	14
Cisco CM 1350	0	0	0	0	0	66	0	147
Cisco CM 1351	0	0	0	0	0	17	0	20
Cisco CM 1352	1	0	0	0	0	7	0	2
Cisco CM 1353	0	0	0	0	0	1	0	1
Cisco CM 1354	2	0	0	0	0	3	0	1
Default	0	0	0	0	0	0	0	0
Emergency 1	0	0	0	0	0	12	0	841
Emergency 2	0	0	0	0	0	2	0	18
Emergency 3	0	0	0	0	0	3	0	43

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Fire / EMS 1	154	0	154	0	154	0	0	0	154	0	0	0
Fire / EMS 2	2	0	2	0	2	0	0	0	2	0	0	0
FXO1A	3	0	3	0	0	0	3	0	0	0	0	0
FXO2A	194	0	194	0	1	0	193	0	0	0	0	1
FXO3A	1,662	0	1,662	0	7	0	1,655	0	0	0	0	7
FXO4A	11	0	11	0	1	0	10	0	0	0	0	1
Lansing Out 1	54	0	54	0	54	0	0	0	54	0	0	0
Lansing Out 2	10	0	10	0	10	0	0	0	10	0	0	0
Line Pool 1	2,168	0	2,168	0	2,168	0	0	0	2,168	0	0	0
PFE 1	882	0	882	0	882	0	0	0	881	0	0	1
PFE 2	49	0	49	0	49	0	0	0	49	0	0	0
Phase 0 911-1	5	0	5	0	5	0	0	0	5	0	0	0
Phase 0 911-2	23	0	23	0	23	0	0	0	23	0	0	0
PVT Line 1	346	0	346	0	346	0	0	0	346	0	0	0
PVT Line 2	30	0	30	0	30	0	0	0	30	0	0	0
Total	10,063	3,259	6,804	0	8,194	5	1,864	0	5,533	2,449	85	127

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	Outgoing	Callback	Abandoned (Emergency)			Unanswered	Answered	
			Not Serviced	Serviced	Unserviceable		TDD	Voice
Fire / EMS 1	0	0	0	0	0	0	0	154
Fire / EMS 2	0	0	0	0	0	0	0	2
FXO1A	3	0	0	0	0	0	0	0
FXO2A	184	9	0	0	0	1	0	0
FXO3A	1,528	127	0	0	0	7	0	0
FXO4A	9	1	0	0	0	1	0	0
Lansing Out 1	0	0	0	0	0	0	0	54
Lansing Out 2	0	0	0	0	0	0	0	10
Line Pool 1	0	0	0	0	0	0	0	2,168
PFE 1	0	0	0	0	0	1	0	881
PFE 2	0	0	0	0	0	0	0	49
Phase 0 911-1	0	0	0	0	0	0	0	5
Phase 0 911-2	0	0	0	0	0	0	0	23
PVT Line 1	0	0	0	0	0	0	0	346
PVT Line 2	0	0	0	0	0	0	0	30
Total	1,727	137	19	158	6	121	0	7,890

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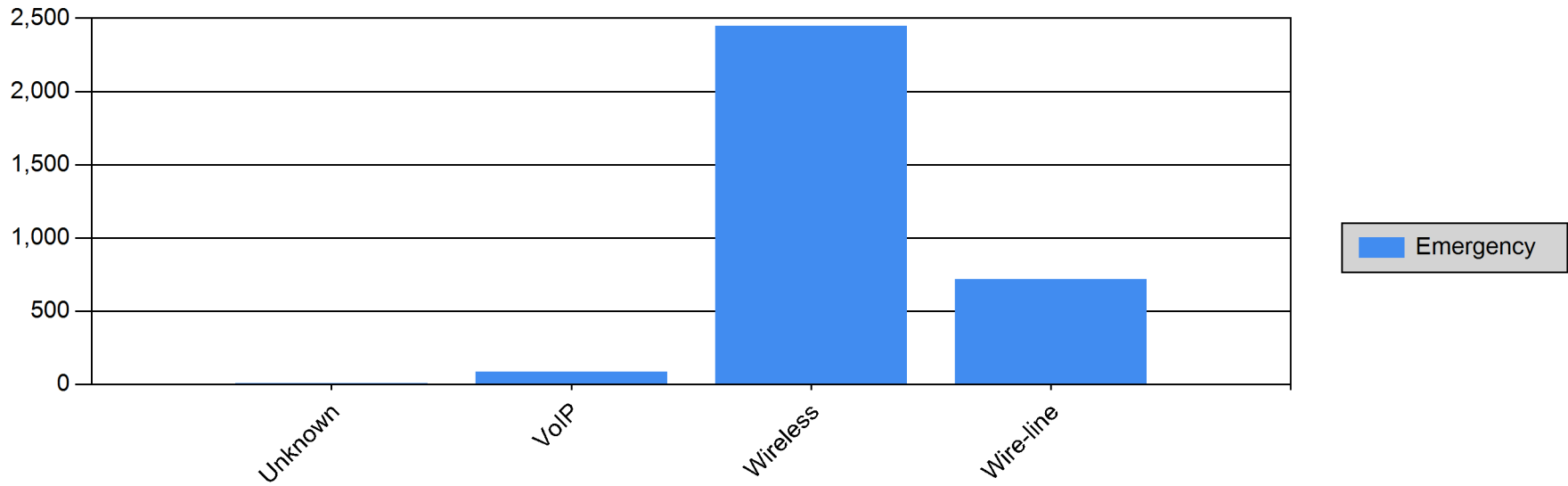
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Filter Criteria:

Summary Chart

Call Count by Call Service (Incoming)



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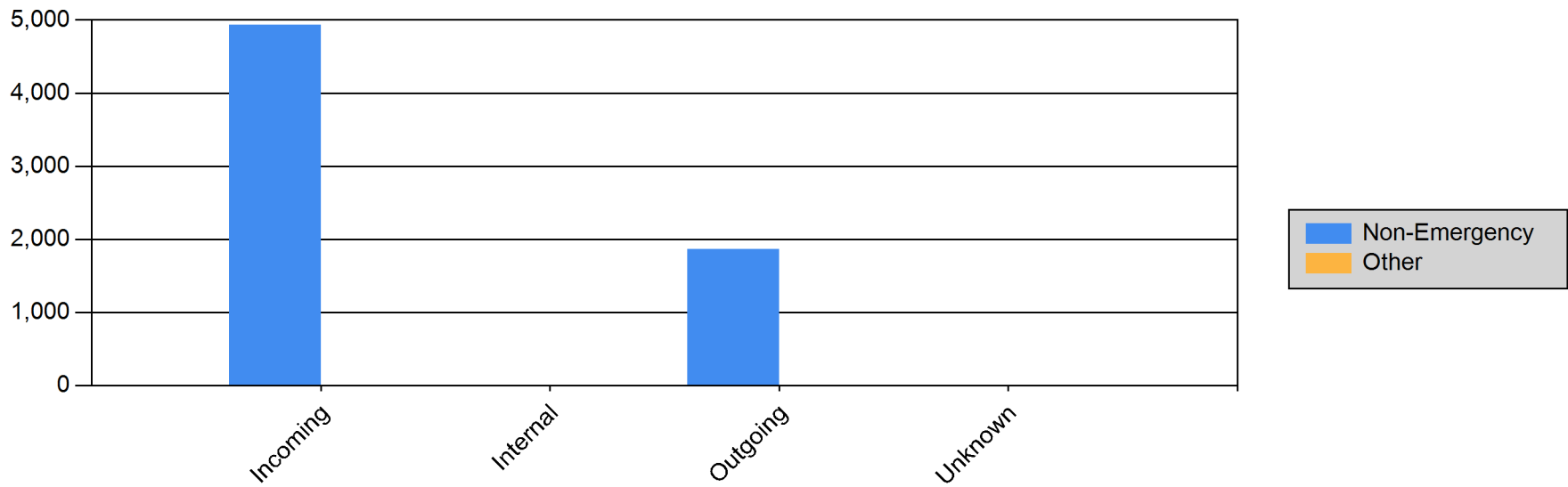
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Filter Criteria:

Summary Chart

Call Count by Call Origin



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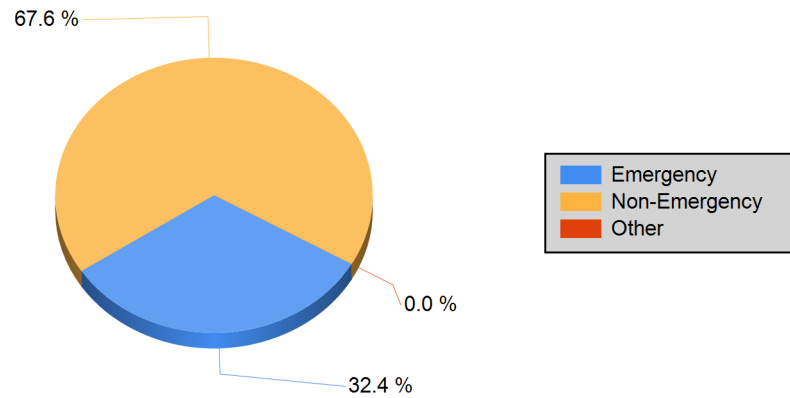
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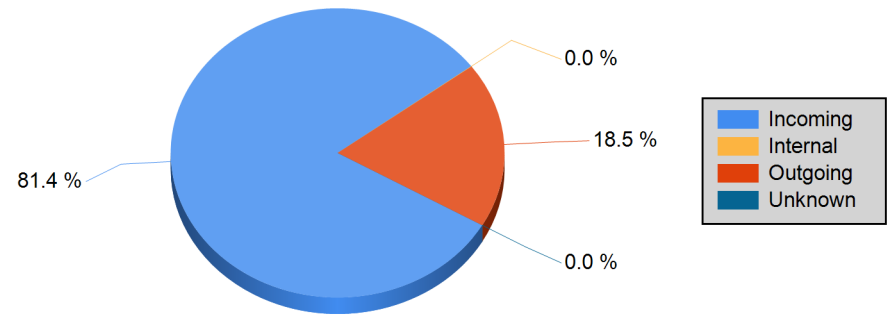
Filter Criteria:

Detail Chart

Call Count by Call Category



Call Count by Call Origin



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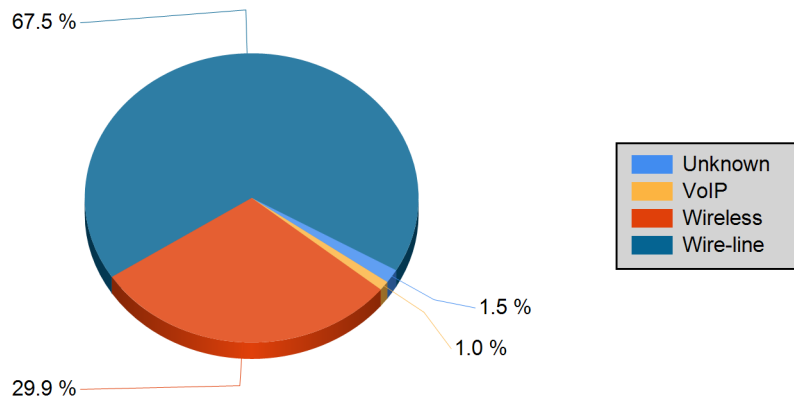
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Detail Chart

Call Count by Call Service (Incoming)



Call Count by Call Type by Abandoned (Emergency)

